

HOW TO RESET PASSWORD

There are two ways to change your password in Okta via SMS or Email. Below are instructions for both. Remember SMS requires mobile phone setup in Okta.

RESET VIA SMS

- On the log in screen click Need help signing in then click Forgot password.



Need help signing in?

Forgot password?

Help

- The reset password screen opens Enter your email address and press Reset via SMS.



Reset Password

Email or Username

SMS can only be used if a mobile phone number has been configured.

Reset via SMS

Reset via Email

HOW TO RESET PASSWORD

- Reset via SMS sends a code for verification to your phone. Enter the code and click Verify.




Enter verification code sent via SMS

Enter Code

Didn't receive a code? [Reset via email](#)

- Answer Forgotten Password Challenge question and click Reset Password.




Answer Forgotten Password Challenge

Where did you meet your spouse/significant other?

 Show

HOW TO RESET PASSWORD

- Enter new password, repeat password, and click reset password. Password successfully reset.



Reset your Okta password

Password requirements: at least 8 characters,
a lowercase letter, an uppercase letter, a
number, a symbol, no parts of your username.
Your password cannot be any of your last 6
passwords.

New password

Repeat password

Reset Password

HOW TO RESET PASSWORD

RESET VIA EMAIL

- On the login screen click Need help signing in then click Forgot password.



Need help signing in?

Forgot password?

Help

- The reset password screen opens. Enter your email address and press Reset via Email.



Reset Password

Email or Username

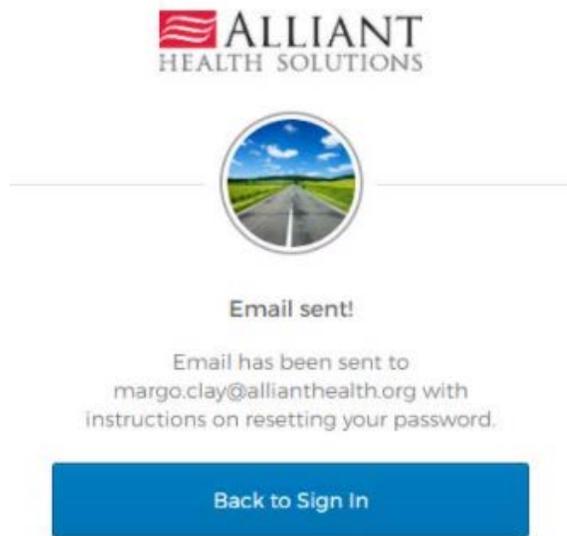
SMS can only be used if a mobile phone number has been configured.

Reset via SMS

Reset via Email

HOW TO RESET PASSWORD

- Email sent



- Check email for Alliant Health - Account password reset. Click the Reset Password link in the email.



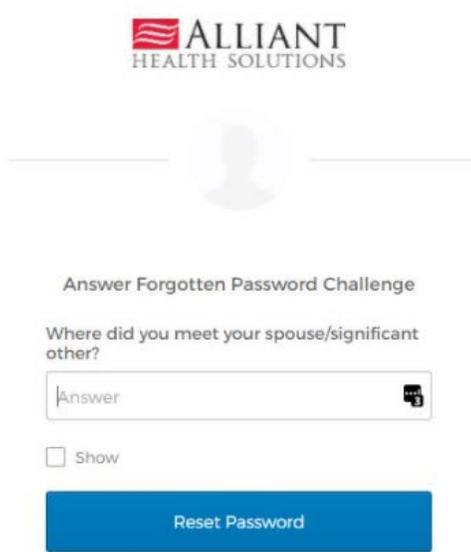
This link expires in 1 hour.

If you experience difficulties accessing your account, send a help request to your administrator:

Go to your [Sign-in Help](#) page. Then click the Request help link.

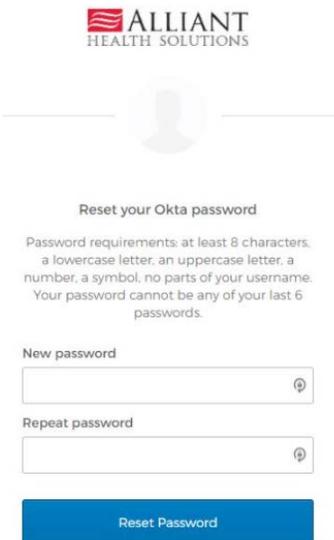
HOW TO RESET PASSWORD

- Answer Forgotten Password Challenge question and click Reset Password



The screenshot shows the Alliant Health Solutions logo at the top. Below it is a placeholder for a user profile picture. The main heading is "Answer Forgotten Password Challenge". The question is "Where did you meet your spouse/significant other?". There is a text input field containing the word "Answer" and a small icon of a document with a checkmark. Below the input field is a checkbox labeled "Show". At the bottom is a blue button labeled "Reset Password".

- Enter new password, repeat password, and click reset password. Password successfully changed.



The screenshot shows the Alliant Health Solutions logo at the top. Below it is a placeholder for a user profile picture. The main heading is "Reset your Okta password". Below the heading are the password requirements: "Password requirements: at least 8 characters, a lowercase letter, an uppercase letter, a number, a symbol, no parts of your username. Your password cannot be any of your last 6 passwords." There are two text input fields: "New password" and "Repeat password", each with a small icon of a document with a checkmark. At the bottom is a blue button labeled "Reset Password".

