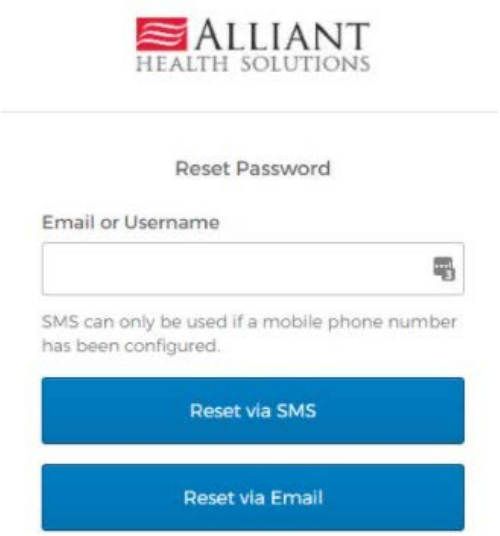
There are two ways to change your password in Okta via SMS or Email. Below are instructions for both. Remember SMS requires mobile phone setup in Okta.

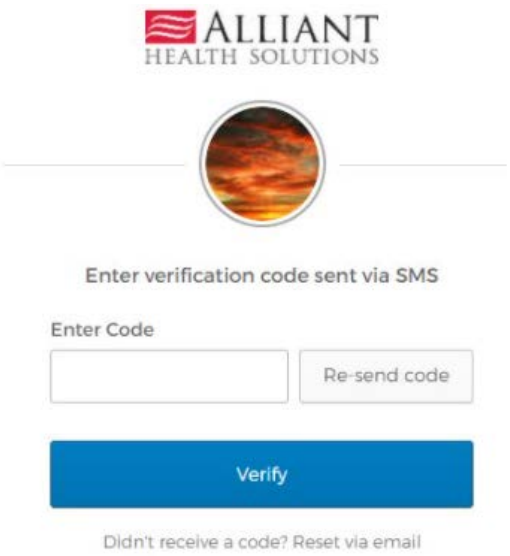
RESET VIA SMS

- On the log in screen click Need help signing in then click Forgot password.

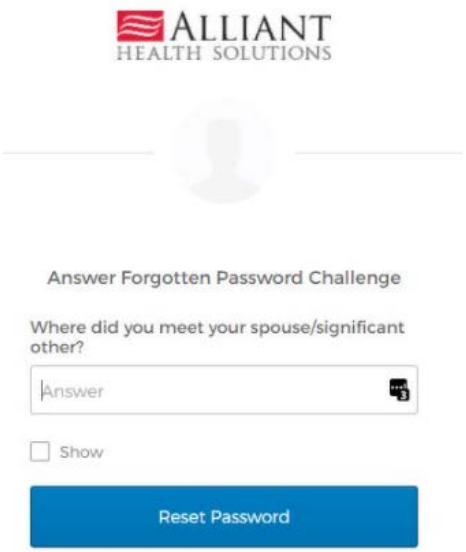
- The reset password screen opens Enter your email address and press Reset via SMS.



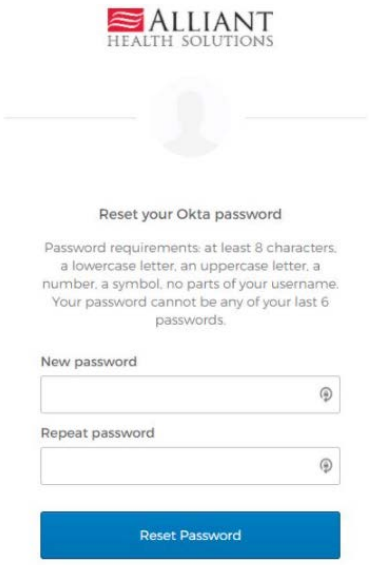
- Reset via SMS sends a code for verification to your phone. Enter the code and click Verify.



- Answer Forgotten Password Challenge question and click Reset Password.



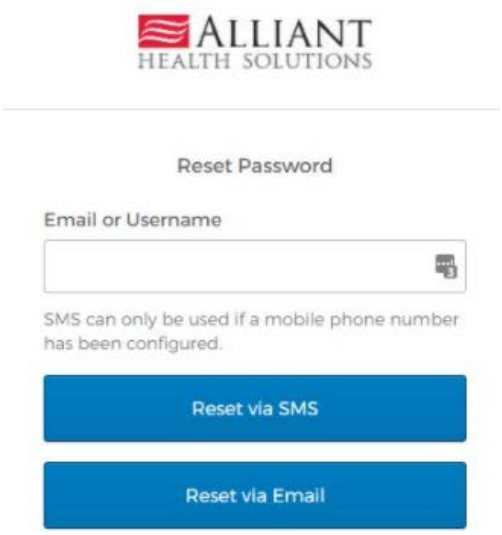
- Enter new password, repeat password, and click reset password. Password successfully reset.



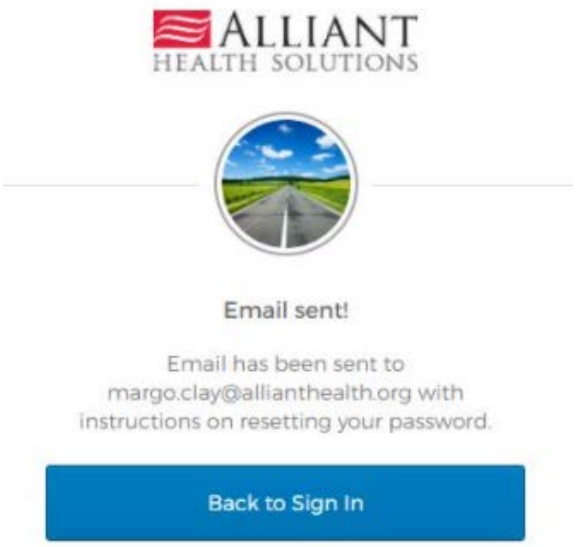
RESET VIA EMAIL

- On the login screen click Need help signing in then click Forgot password.

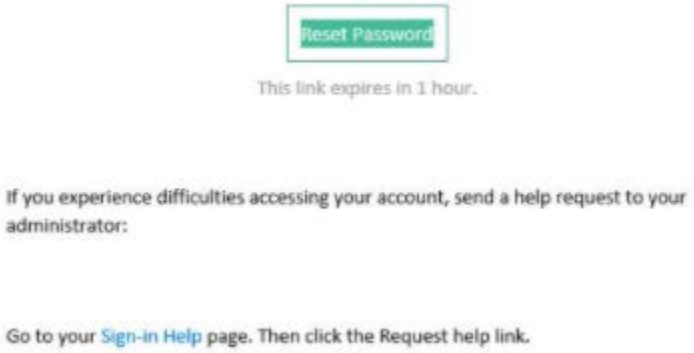
- The reset password screen opens. Enter your email address and press Reset via Email.



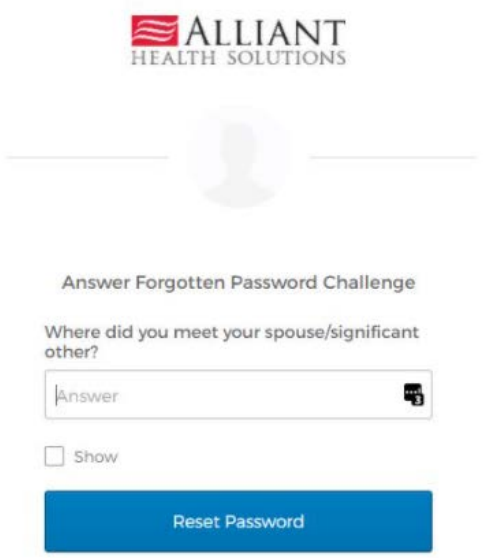
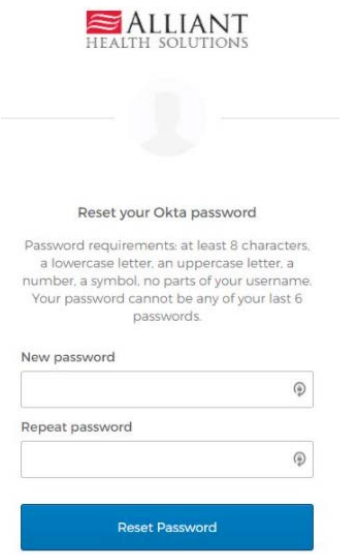
- Email sent



- Check email for Alliant Health - Account password reset. Click the Reset Password link in the email.



- Answer Forgotten Password Challenge question and click Reset Password



- Enter new password, repeat password, and click reset password. Password successfully changed.